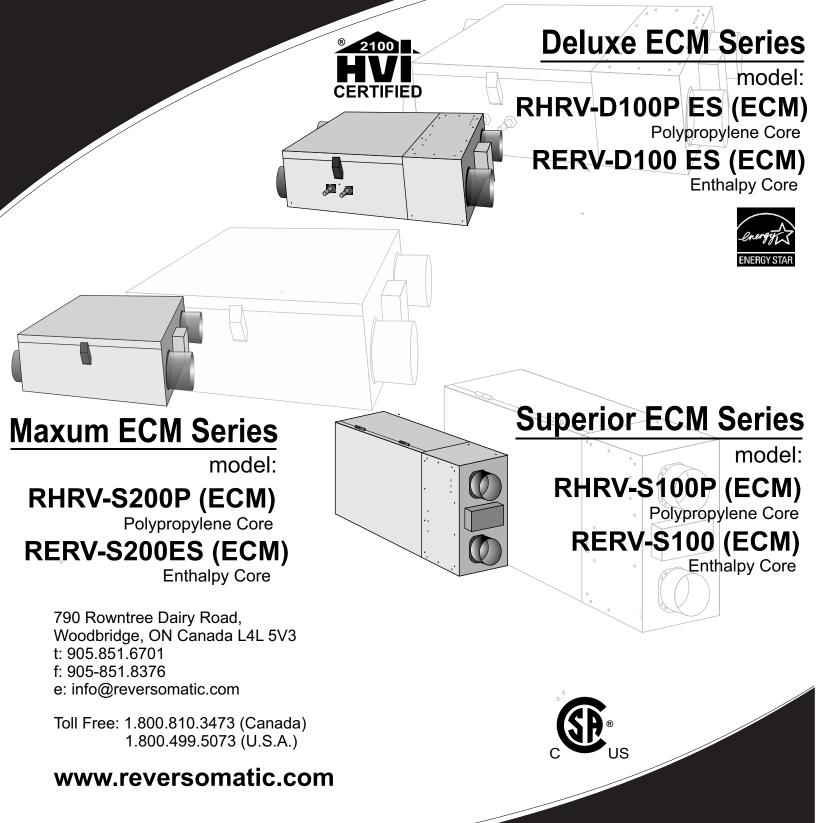


# HRV / ERV INSTALLATION AND OPERATING INSTRUCTIONS



## IMPORTANT SAFETY INSTRUCTIONS READ AND SAVE THESE INSTRUCTIONS

#### $\triangle$ warning $\triangle$

#### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY, OBSERVE THE FOLLOWING:

- 1. Read all the instructions carefully before installation, operation or maintenance of the unit. Failure to comply with instructions could result in personal injury and/or property damage.
- 2. Installation of the unit and the corresponding electrical wiring must be done by a qualified person and be in accordance with all municipal and national electrical codes and pertinent industry standards should be verified before installation.
- 3. Use this unit only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
- 4. Moving Parts, Disconnect Power supply before opening. ensure that all the nuts and screws are securely fastened before restarting the unit.
- 5. Before servicing or cleaning the unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- 6. When cutting or drilling into wall or ceiling, make sure that you do not damage electrical wiring and other hidden utilities.
- 7. To reduce the risk of fire, use only solid metal ductwork. Do not use any accessories not recommended by the manufacturer.
- 8. When performing installation, servicing or cleaning these unit, it is suggested to wear safety glasses and gloves.
- 9. Do not use this unit for commercial purpose.
- 10. For residential use only. The unit must be grounded.
- 11. Do not install in a cooking area.
- 12. This unit is not designed to exhaust combustion and/or dilution air for fuel burning appliances.

## 

- 1. Turn the unit OFF during construction or repair to avoid filter blockage.
- 2. Exhaust air outside Do not intake / exhaust air into spaces within walls, crawl spaces, garage, or into attics.
- 3. Unit has to be installed in accordance to National and Local Building Code.
- 4. When leaving house for a long period of time (more than two weeks), a responsible person should check if unit operates adequately.
- 5. Published efficiencies are based on balanced air-flows on supply and exhaust.

#### PACKAGING INSPECTION

Open the box and check to make sure all the parts and accessories are present and in good condition. If you find any parts missing or any shipping damage please contact factory or our distributor immediately.

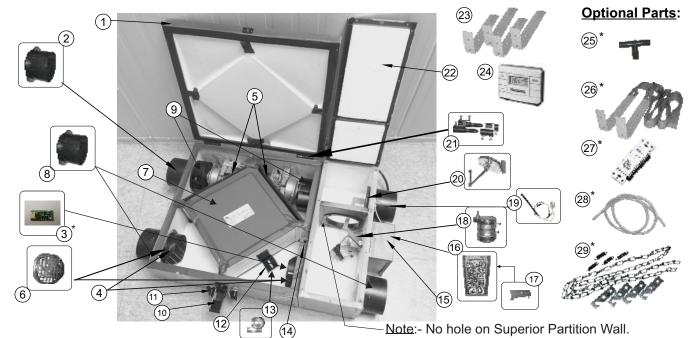
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## Parts List

## Deluxe / Superior ECM unit

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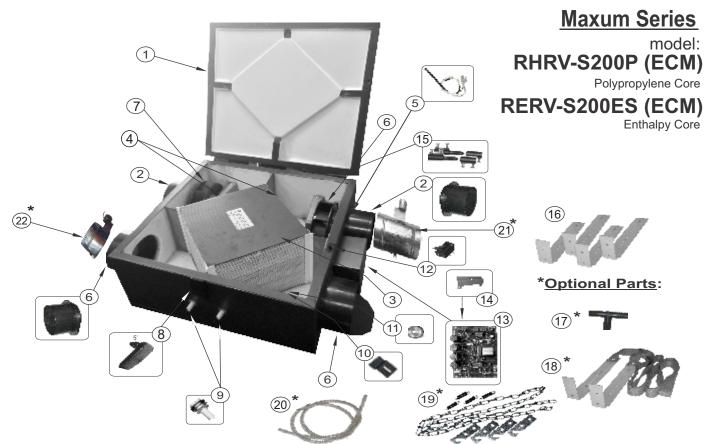


Part no. RHRV-D100A RHRV-D100P RERV-D100

Reference	Description	Part no.	RHRV-D100A	RHRV-D100P	RERV-D100
			QTY.	QTY.	QTY.
1	HRV / ERV - Lid, Pan Assembly	9315	1	1	1
2	Polypropylene Collar 5" Dia.	014043C	2	2	2
3*	Humidity Sensor	9316	1	1	1
4	Air Flow Sensor Pair (For Deluxe auto balance unit only)	9334	2	2	2
5	Filter 12" x 7" (MERV-4)	9358	2	2	2
6	Airflow Diffuser (For Deluxe auto balance unit only)	9353	2	2	2
7	Polypropylene Core	9313	n/a	1	n/a
	Enthalpy Core	9314	n/a	n/a	1
8	5"ø Polypropylene Backdraft Damper	014043	2	2	2
9	Motor - Exhaust/ Supply (ECM)	013085	2	2	2
10	Adjustable Door Latch	9319	1	1	1
11	Drain Spout Assembly	9320	2	2	2
12	Core Locking Bracket	9321	1	1	1
13	Nut	014016	1	1	1
14	Safety Switch	9322	1	1	1
15	Electrical Box Cover	9323	1	1	1
16	Main Control Board (ECM)	9356ECM	1	1	1
17	Main Control Board Bracket	9355	2	2	2
18	Defrost Motor (For Deluxe units only)	9325	1	1	1
19	Temperature Sensor	9326	1	1	1
20	Defrost Damper Assembly (For Deluxe units only)	9327	1	1	1
21	Door Hinges	9328	1 Set	1 Set	1 Set
22	Extension Box Cover	9329	1	1	1
23	Mounting Brackets	011135	4	4	4
24	Wall Control Unit (WC100)	9335	1	1	1
25*	" T " Connector	9330	1	1	1
26*	Webbing/Brackets/Ladder Locks	9332	2 Sets	2 Sets	2 Sets
27*	Electronic Timer Switch (TC100)	9349	1	1	1
28*	Drain Pipe	9331	1	1	1
29*	Chains/Springs/Brackets	9354	1 Set	1 Set	1 Set

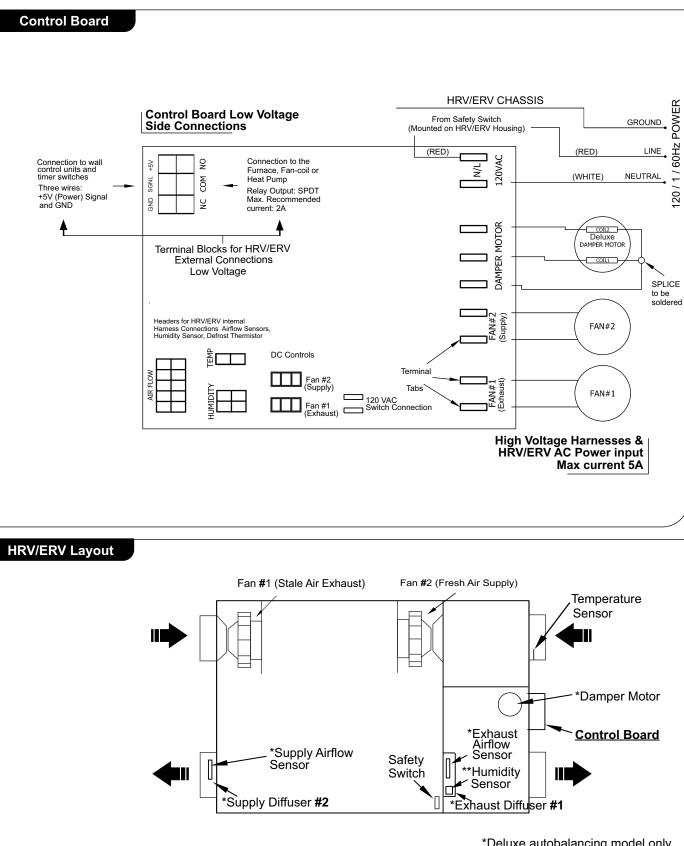
## Parts List

## Maxum ECM 2



				and the second s		
Defense	Description	Part no.	RHRV-P100A	RHRV-P100P	RERV-P100	
Reference			QTY.	QTY.	QTY.	
1	HRV / ERV - Lid, Pan Assembly	9391	1	1	1	
2	Polypropylene Collar 6" Dia.	PBD6C	2	2	2	
3	Polypropylene Core	9393	n/a	1	n/a	
5	Enthalpy Core	9394	n/a	n/a	1	
4	Filter 10 1/2" x 12" (MERV - 4)	9395	2	2	2	
5	Temperature Sensor	9326	1	1	1	
6	6"ø Polypropylene Backdraft Damper	PBD6	2	2	2	
7	Blower - Supply / Exhaust (ECM)	013070 ECM	1 1	1	1	
8	Adjustable Door Latch	9319	1	1	1	
9	Drain Spout Assembly	9320	2	2	2	
10	Core Locking Bracket	9321	1	1	1	
11	Nut	014016	1	1	1	
12	Safety Switch	9322	1	1	1	
13	Main Control Board (ECM)	9356 ECM	1	1	1	
14	Main Control Board Bracket	9355	2	2	2	
15	Door Hinges	9328	1 Set	1 Set	1 Set	
16	Mounting Brackets	011136	4	4	4	
17*	" T " Connector	9330	1	1	1	
18*	Webbing/Brackets/Ladder Locks	9332	2 Sets	2 Sets	2 Sets	
19*	Chains/Springs/Brackets	9354	1 Set	1 Set	1 Set	
20*	Drain Pipe	9331	1	1	1	
21*	120V Motorized spring return damper 6"ø	9397	1	1	1	
22*	Motorized damper spring return built-in 6"ø	9398	1	1	1	

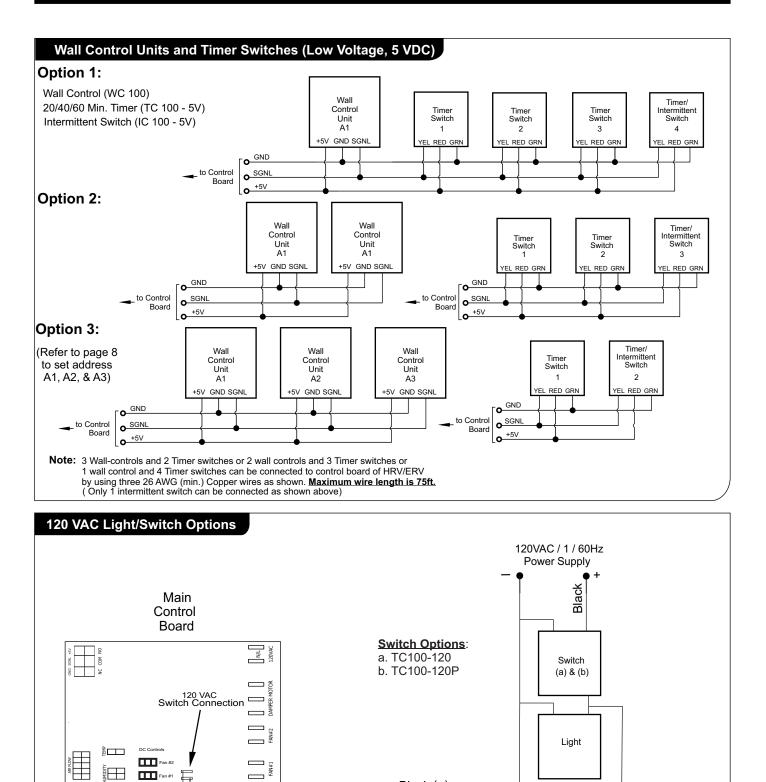
## Wiring Diagram



Note-: Air Flow Sensors, Diffusers and Air Flow Harness are for auto balancing unit only. \*Deluxe autobalancing model only. \*\* Optional.

## Wiring Diagram (Cont'd)

Ⴙ



Black (+)

White (-)

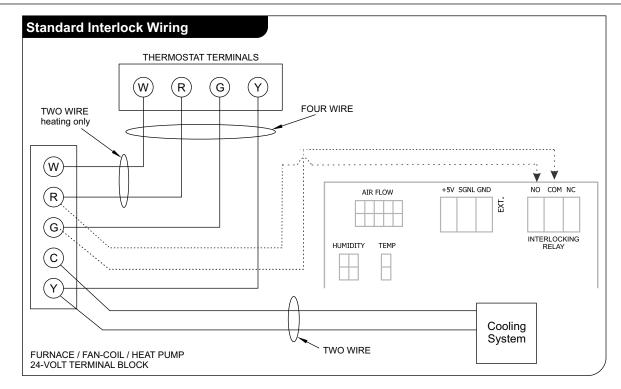
#### 4

## Wiring Diagram (cont'd)

## Furnace / Fan-Coil / Heat Pump Interlock:

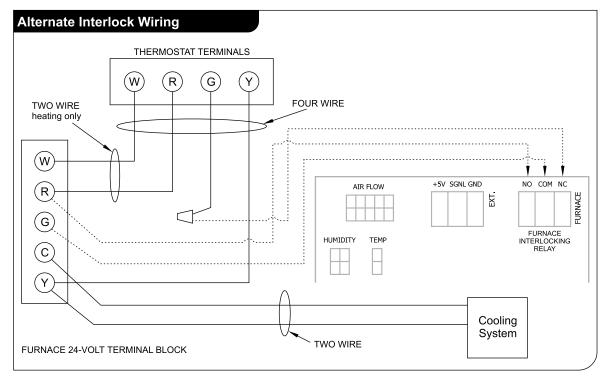
## <u>//</u> warning //

Never connect a 120 volt AC circuit to the terminals of the furnace/fan-coil/heat pump interlock (Standard Wiring). Only use the low voltage class 2 circuit.



#### For a furnace connected to a cooling system:

On some older thermostats, energizing the R and G terminals at the furnace has the effect of energizing Y at the thermostat and thereby turning on the cooling system. If you identify this type of thermostat, you must use the "Alternate Interlock Wiring".





## **HRV/ERV** Operational Modes Functionality

Off Mode: HRV/ERV fans are off. Defrost damper is closed to prevent cold air from entering the unit.

**Normal Mode:** In Normal mode HRV/ERV fans run and the unit exchanges indoor air with outdoor air. The airflow exchange can be adjusted in four preset airflow values. Normal Mode is intended to be requested by the user for long time HRV/ERV operation.

**High Ventilation Mode:** In High Ventilation Mode the HRV/ERV fans run and the unit exchanges indoor air with outdoor air, as in Normal Mode, but the airflow level is much higher. The airflow exchange can be adjusted in four preset airflow values. High Ventilation Mode is intended to be requested by the user if he/she requires quick air exchange in the house. The HRV/ERV can run in High in Ventilation mode for unlimited period of time or for one of three preset timeout periods: 1,2 or 3 hours.

**Energy Saving Mode:** The HRV/ERV will switch to Energy Saving Mode when it is requested by the User, from the Wall Mount Unit. In Energy Saving Mode HRV/ERV will automatically run in Auto mode 20 minute per every 4 hours. The rest of the time the unit will stay in OFF mode. The defrost damper is closed to prevent cold-air from entering the unit and the first running will start immediately after the HRV/ERV was set to Energy Saving mode.

**Defrost Mode:** In Defrost mode the HRV/ERV re-circulates or only exhausts indoor air through the heat exchanger, for a prescribed length of time over a prescribed time period. The unit automatically switches to Defrost mode, when the outdoor air is below -5°C, and return to the last requested mode when the outdoor air temperature becomes above -5°C. The period of time when the unit re-circulates or exhausts indoor air, will lengthen as the external temperature lowers. While re-circulating ("Nd" mode), the unit runs in High Ventilation mode with exhaust fan shutting off and damper closed. While non-recirculating (exhausting/FC), the exhaust fan runs in High Ventilation Mode with supply fan shutting off and damper closed. Outdoor temperature is measured by a temp. sensor located in the HRV/ERV outdoor air intake duct. The Defrost Mode is an automatic mode which cannot be enabled/disabled by the user, but the user can select from two defrost methods - recirculation "Nd" or non-recirculation "FC" and also one of nine preset maps for the defrost period length depending on the outdoor temperature and type of heat exchanger / core. (see page 6)

**Humidity Mode:** In Humidity Mode, theHRV/ERV switches to High Ventilation Mode automatically when the indoor humidity level exceeds the humidity set point, and returns to Normal Mode when the humidity level becomes lower than the set point. The humidity level is measured by an external humidity sensor mounted in the inlet of HRV/ERV station #4. The Humidity Mode can be disabled by the user by setting the humidity set point to zero.

**Recirculation Mode:** When the User requests Recirculation Mode from the Wall Mount Unit, the HRV/ERV Control will place the supply fan into high speed with damper closed. Exhaust fan is off in this mode (when selected "Nd" mode on wall mount for Deluxe unit).

**Note:-** If "FC" mode is selected on the wall mount, the exhaust motor goes into high speed and supply motor stops (Superior and Maxum unit only).

**Manual Balancing Mode: (Optional for unit without automatic balancing)** In manual balancing Mode, fan speed can be manually adjusted by operating Wall Mount display in programming mode. (refer to page 7)

## **Timer Switch & Intermittent Switch (Optional)**



Intermittent Switch Model # IC-100-5V (5 VDC)



Timer Switch Model # TC-100-120 (120 VAC)



Timer Switch (Programmable) Model # TC-100-120P (120 VAC)



#### 1. <u>TC100-5V</u>

The Timer Switch Unit consists of 3 LEDs and 1 push button. The Timer Switch Unit can put the unit in to High Speed Mode for the set time on the Timer Switch (20 min, 40 min, 60 min).

When timed cycle is complete the unit returns to normal run mode set on Wall Control unit.

When a Timer Switch is activated, the other Timer Switch Blinks its LED and Wall Mount Unit lights up its REMOTE icon on LCD indicating that HRV/ERV has been forced in to High Speed Mode.

If there are more than one Timer Switch activated, the Timer Switch having longest time takes control and only that Timer Switch can turn off the timer switch operation.

All 3 LEDs will blink to indicate error if the Control Board reports error or the Timer Switch loses communication with the Control Board.

#### 2. IC-100-5V

The Intermittent Switch allow user to select one of the following operation mode:

- 1. Low Speed Mode
- 2. High Speed Mode
- 3. Intermittent Mode and

4. OFF mode (optional - contact factory for details and to order).

On initial power up, Low Speed Mode is on and the first LED is on.

On a button press, it goes into High Speed Mode and the second LED is on. On another button press, it goes to Intermittent Mode and the third LED is on.

In Intermittent Mode, HRV starts with 20 minutes low speed which is followed by 40 minutes off. The cycle continues until intermittent mode is exited.

On a button press, it goes into OFF mode and all LEDs are OFF (optional).

#### 3. TC-100-120

The Timer Switch activates the HRV/ERV on high speed for 5,10,15 & 30 minutes. Once an option is selected, the LED will turn on, indicating the duration of the high speed mode. Once the duration is up, the unit will go back to normal mode and the LED will turn off.

#### 4. TC-100-120P

The TC-100-120P is a 24 hour programmable Timer Switch that allows for the unit to be shut off for a pre-selected duration and comes back on when the time delay has been achieved. It is suitable for Superior Series and Compact Units.

## **Programming Instructions for Wall Control Unit (WC100)**



Normally there will be only one Wall Control Unit connected to Control Board. Multi Wall Control Unit (up to three) is also supported (see page 2). All Wall Control Units will have the same priorities over each other. It means that if multiple Wall Control Units command Control Board differently, the latest command will be executed by the Control Board. Each Wall Control Unit has different address for communication purpose. The addresses for Wall Control Units will be A1,A2, and A3. The addresses can be set by entering into programming mode (see page 7).



All Available LCD display electrodes

#### Functions:

Switching between the HRV/ERV Operational Modes	Adjusting Humidity Setpoint
Display after power up. Mode OFF. Current humidity 70%	Mode OFF. Current Humidity 70%
NORMAL Press MODE button. Mode changed to NORMAL. HRV/ERV runs at normal airflow.	<b>75</b> ser % Press either + or - button. The Current Humidity setpoint is displayed 75%.
Press MODE button. Mode changed to HIGH HRV/ERV runs in <b>High</b> <b>Ventilation</b> airflow.	Press + button. Humidity setpoint is incremented.
RECIRC RECIRC Press MODE button. Mode changed to RECIRC. HRV/ERV runs according to the sequence for Recirculation mode.	PROGRAM SET %
% ENER SAVE Press MODE button. Mode changed to ENER SAVE. HRV/ERV runs according to the sequence for Energy Saving mode.	Press - button. Humidity setpoint is decremented.
Press MODE button. Mode changed to OFF. HRV/ERV fans are off, no ventilation.	<b>P</b> w of the set of th
<ul> <li>Note:</li> <li>1. Factory programmed default mode: OFF</li> <li>2. The Mode to be stored in the non-volatile memory (EEPROM), so in a case of power outage, the system to return in the last selected mode.</li> <li>It is very important to program wall controller according to</li> </ul>	<b>Do not press any button for 10</b> sec. Display turns back to the current Humidity 70%, OFF mode. The Humidity setpoint has been changed from 75 to 80%.

It is very important to program wall controller according to HRV / ERV model, core type, CFM requirement etc. before commissioning.

#### Note:

Factory programmed default humidity setting: 50%.

## Programming Instructions for Wall Control Unit (cont'd)

#### **Setting Internal Programming Parameters** NOTE: There are totally 9 Defrost Maps. Map1-3 are for Aluminum Core (RHRV-D100A). Mode OFF. Current Humidity Map 4-6 are for Polypropylene 70% **IL** % Core (RHRV-D100P). Map 7-9 are for ERV Core (RERV-D100). OFF Factory programmed default DEFR values are Map-1 for RHRV-D100A, Press both + and - buttons for Map-4 for RHRV-D100P & Map-7 PROGRAM 4 sec. Unit switches to TIMER for RERV- D100. Programming Mode. The first After pressing the MODE button, programming parameter is the PROGRAM NORMAL the unit switches to Normal High Ventilation Timeout Timer. Mode Airflow setting. The current The current value is 0, which value is n1. (which gives you means timer is off. app. 63 CFM). Press + button. Timeout Timer PROGRAM changes to 1 hour. Press + button. The value is TIMER PROGRAM changed to n2. (that gives you NORMAL app. 75 CFM). Press + again. Timeout Timer PROGRAM TIMER changes to 2 hours. Press + button. The value is PROGRAM NORMAL changed to n3. (gives you app. 84 CFM). Press + again. Timeout Timer PROGRAM changes to 3 hours. When you TIMER NORMAL Press + button. The value is select the desired timeout (0-3), PROGRAM changed to n4. (which gives you press the MODE button. Timeapp. 95 CFM). out timer is reprogrammed with the new value. When you select the desired **NOTE: Factory programmed** setting for Normal Mode airflow default TIMER value 0. (n1 to n4), press MODE button. After pressing the MODE button, The Normal Mode Airflow setting PROGRAM the unit switches to Defrost cycle is reprogrammed with the new DEFR mode selection. The current value. **NOTE: Factory programmed** Defrost cycle mode is default value n2. recirculation (**nd**). Press + button. Defrost cvcle After pressing the MODE PROGRAM mode changes to fan cycle (FC). button, the unit switches to High DEFR When you select the desired HIGH Ventilation Mode Airflow setting. defrost cycle mode, press MODE The current value is H1 (which button.Defrost cycle mode is gives you app. 80 CFM). reprogrammed w/ the new value. NOTE: Factory programmed Press + button. The value is default is recirculation defrost "nd" changed to H2 (which gives you HIGH app. 100 CFM). After pressing the MODE button, PROGRAM the unit switches to Defrost Map DEFR selection. The current Defrost map is #1. Press + button. The value is PROGRAM changed to H3 (which gives you HIGH Press + button, Defrost Map app. 125 CFM). PROGRAM changes to #2. DEFR Press + button. The value is PROGRAM changed to H4 (which gives you HIGH Press + button, Defrost Map app. 155 CFM). PROGRAM changes to #3. DEFR When you select the desired setting for High Ventilation Mode airflow (H1 to H4), press MODE button. The High Ventilation Press + button, Defrost Map PROGRAM Mode Airflow setting is

changes to #4. When you select

the desired Defrost Map # (1-9),

press MODE button. Defrost

new number.

Map is reprogrammed with the

DEER

9

reprogrammed with the new

**NOTE: Factory programmed** 

value.

value H2.

## Programming Instructions for Wall Control Unit (cont'd)

PROGRAM	After pressing the MODE button, the unit switches to Airflow Balancing disable/enable setting. The current value is enabled. (Automatic Balancing mode)		The changed exhaust fan speed is stored in non-volatile memory which will be used from now on for the current airflow settings (N1-N4 and H1-H4) can be manually changed and stored in
PROGRAM NO BAL	Press + button. The value is changed to disabled. (Manual Balancing mode - for units without built in automatic Electronic Air Balancing)		non-volatile memory. Note: Enabling of balancing mode will cause manual fan speed change back to default
	Press + button again. The value is changed to enabled. When you select the desired setting, press MODE button. The setting is reprogrammed with the new value.		settings. After pressing the MODE button, the unit switches to wall control address setting. The current value is A1. (Wall control #1)
	If Airflow Balancing is enabled, after pressing the MODE button, the unit jumps to Wall Mount address setting.		Press + button, The value is changed to A2. (Wall control #2)
	Else if Airflow Balancing is disabled, after pressing the MODE button, the unit switches to <b>supply fan manual Airflow</b> <b>adjustment mode.</b>	PROGRAM	<ul> <li>Press + button, The value is changed to A3 (Wall control #3).</li> <li>When you select the desired address, press MODE button.</li> <li>The address is reprogrammed with the new value.</li> </ul>
	"SF" is displayed when the unit is in supply fan manual Airflow adjustment mode.		After pressing the MODE button,the unit return back to normal operationa made. The new programmed settings are stored in the memory, & the
	Press + or - button to increase or decrease supply fan speed. "SF" blinks when the button is depressed. It may take several		HRV/ERV will operate according to them.
	minutes to speed up or slow down. Release of + or - button stops supply fan speed change.	installed, they must have order to make communio • If the Wall Unit is in Prog button pressing for timed	e different addresses (i.e. A2,A3) in
	The changed supply fan speed		ck in normal operational mode.
	is stored in non-volatile memory which will be used from now on for the current airflow settings (N1-N4 and H1-H4) can be manually changed and stored in non-volatile memory.	Displaying Errors	Loss of communication with the Control Board. HRV/ERV switched to OFF mode automatically.
	Note: Enabling of balancing mode will cause manual fan speed change back to default settings.	Red NORMAL	Defrosting Temperature Sensor Failure. Blinks with the current operational display. HRV/ERV does not perform defrost cycles.
<b>PROGRAM</b>	After pressing the MODE button, the unit switches to <b>exhaust fan</b> <b>manual adjustment mode</b> . "EF" is displayed when the unit is in exhaust fan manual airflow adjustment mode.	E3 NORMAL	Airflow Sensor Failure. Blinks with the current operational display. HRV/ERV runs at fixed default Low and High fans speeds (Auto balancing unit only
	Press + or - button to increase or decrease exhaust fan speed. "EF" blinks when the button is depressed. It may take several minutes to speed up or slow down.	<b>EH</b>	Humidity Sensor Failure. Blinks with the current operational display. HRV/ERV does not run in High Humidity mode.
	Releasing of + or - button stops exhaust fan speed change.	ES NORMAL	Fans Failure. Blinks with the current operational display. HRV/ ERV stops fans, closes damper & opens furnace / fan-coil / best nump interleak relay.
	de, we recommend SF & EF values ional balancer or qualified contractor.	Note:- E3 & E5 will not be d	heat pump interlock relay. (Auto balancing unit only)

Note:- E3 & E5 will not be displayed on non-balancing unit. see page-14 for possible causes and solutions.

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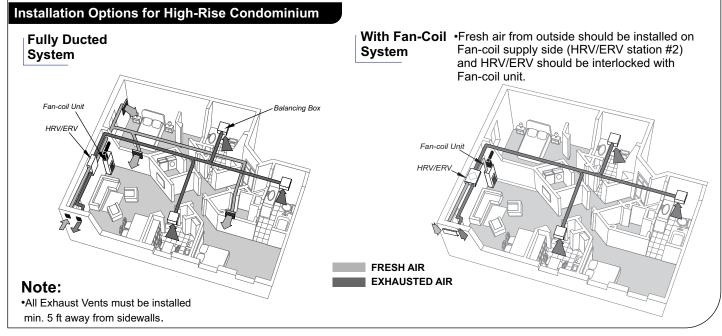
## **HRV and ERV Typical Installations (Deluxe Series)**

#### **Typical Installations for House** Fully Ducted System This is a stand alone HRV/ERV system which is not connected to a force air system. Stale air is drawn from key areas of the home (bathroom, kitchen) while fresh air is supplied to main living areas. 2 Single Vents SVE-50 and SVI-50 FRESH AIR Shown. "Fresh Air/ Exhaust Air EXHAUST/STALE AIR ents Installation HEATED AIR Wall Cap Exhaust/Intake HRV/ERV (SUPERIOR) WCE-5, WCI-5 - Circulation Efficiency If distance "X" is 5ft - 99.7% "X" is 3ft - 96.5% Distanc RETURN-AIR DUCT FURNACE Semi Ducted System **Furnace Return Air-duct Connection** Double Vent with Extruded Aluminum Grille DVG200 shown "Fresh Air/Exhaust Air Vent installation" DVS100 from washrooms and kitchen Double Vent with hood shown "Fresh Air/Exhaust Air Vent installation" Above the Snow line HRV/ERV · This installation enables stale air to be drawn from the poorest air quality areas of the home (washrooms & kitchen)

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#### Note:

- It is recommended that the furnace blower run continuously or HRV/ERV operation be interlocked with the furnace blower to evenly distribute the fresh air throughout the house.
- A backdraft damper is required in the exhaust air duct to prevent outdoor air from entering the unit when the Furnace / Air handler is running and the unit is in Standby, OFF or in Recirculation.

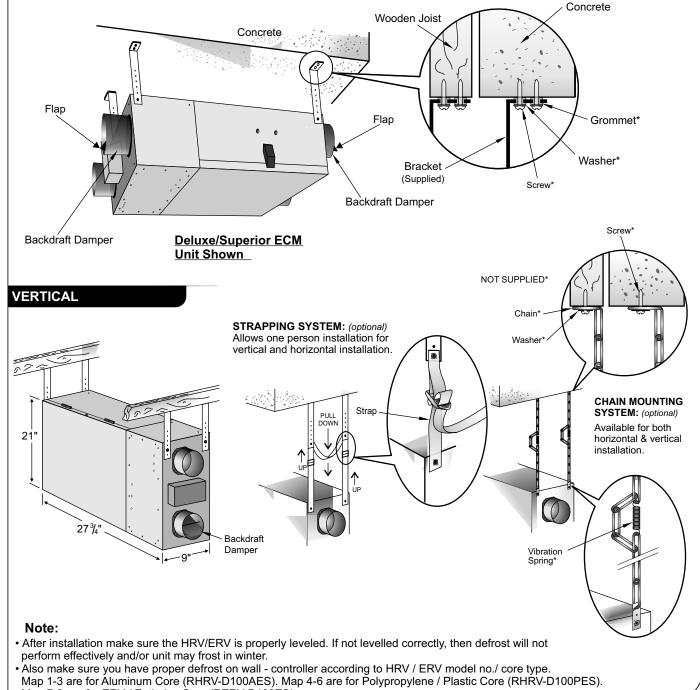


Note: All HRV / ERV must be balanced in the field. (Models: RHRV-D100AES, RHRV-D100PES and RERV-D100ES w/ auto balancing are automatically balanced)

## HRV and ERV Typical Installations (cont'd)

#### HORIZONTAL

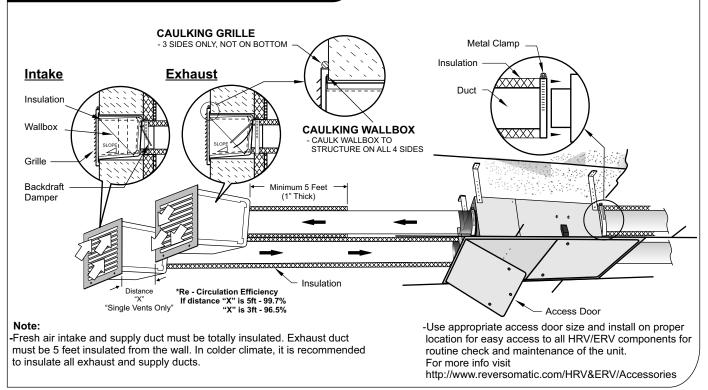
- 32" clearance is recommended for cleaning of the core/servicing the unit. (use appropriate access door size)
- Dampers are installed for horizontal installation. For vertical installation both dampers have to be turned so they can open properly and close when there is any backdraft.
- Make sure no screw will interfere the function of the backdraft damper flaps while installing the duct work to the HRV/ERV.



Map 7-9 are for ERV / Enthalpy Core (RERV-D100ES).

## HRV and ERV Typical Installations (cont'd)

#### Typical Installations of Single Vents & Access door



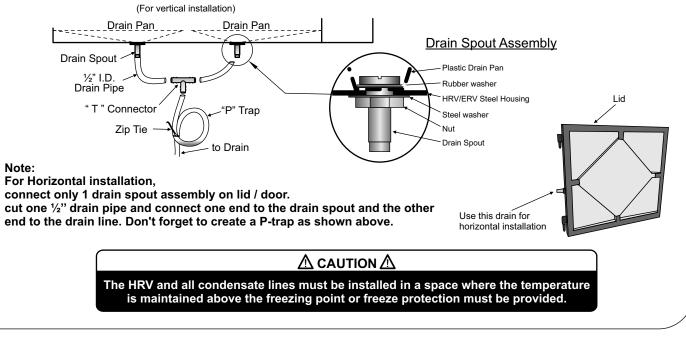
#### **Drain Connection**

During defrost cycle the HRV unit may produce some condensation and the water should flow into a nearby drain.

The HRV cabinet has pre-punched holes(two on side and one on the door) for the drain, in order to keep the drain pan intact, *hand tighten* the plastic drain spout to the unit using the gasket and nuts.

#### **For Vertical installation**

Cut two sections of ½" drain pipe and connect the other ends to the drain spout then connect to "T" connector. Connect a drain line and create a **P-trap** to prevent the unit from unpleasant odours from drain source. <u>Tape or fasten base to avoid any bends</u>.



## **Air Flow Balancing**

# For units without built-in true Automatic Electronic Air-balancing and for cross verification only

#### Balancing Procedure

It is required to have balanced air flows in an HRV/ERV. The volume of air brought in from the outside must equal the volume of air exhausted by the unit while running at normal speed. If the air flows are not properly balanced, then:

- · The HRV/ERV may not function at its maximum efficiency
- · A negative or positive air pressure may occur in the house or condo
- The unit may not defrost properly

#### Prior to balancing, ensure that:

- 1. All the HRV/ERV's components are in place and functioning properly.
- 2. All sealing of the ductwork system has been completed.
- 3. Set the unit to normal speed.
- 4. Air flows in branch to specific areas of the house should be adjusted first prior to balancing the unit.
- After taking reading of both the stale air to the HRV/ERV duct and fresh air to the house duct, the duct with the lowerCFM reading should be left alone while the duct with the higher airflow should be slower down to match the lower
   match the lower
- <sup>b.</sup> reading by adjusting dial/speed controller on control board(see board layout on page-4). Return unit to appropriate fan speed for normal operation.

#### **Pitot Tube Airflow Balancing**

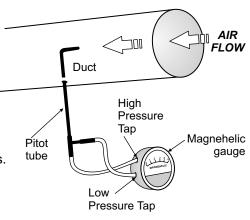
The following is a method of field balancing an HRV/ERV using a Pitot tube advantageous in situations when flow stations are not installed in the ductwork. Procedure should be performed with the HRV/ERV on normal speed.

The first step is to operate all mechanical systems on most desire speed, which have an influence on the ventilation system, i.e.the forced air furnace or air handler if applicable. This will provide the maximum pressure that the HRV/ERV will need to overcome, and allow for a more accurate balancing of the unit.

Drill a small hole in the duct (about 3/16"), three feet downstream of any elbows or bends, and one foot upstream of any elbows or bends. These are recommended distances but the actual installation may limit the amount of straight duct.

The Pitot tube should be connected to a magnehelic gauge capable of reading from 0 to 0.25 in. (0-62 Pa) or other digital airflow meter. The tube coming out of the top of the pitot is connected to the high pressure side of the gauge/meter and the tube coming out of the side of the pitot is connected to the low pressure or reference side of the gauge/meter.

# Insert the pitot tube into the duct; pointing the tip into the airflow. For general balancing it is sufficient to move the pitot tube around in the duct and take an average or typical reading. Repeat this procedure in the other duct. Determine which duct has the highest airflow (highest reading on the gauge). Then slower down that motor speed by adjusting dial/speed controller on control board to match the lower reading from the other duct. The flows should now be balanced. Actual airflow can be determined from the gauge/metre reading. The value read on the gauge is called the velocity pressure and on the flow meter is called air velocity(FPM). The Pitot tube comes with a chart that will give the air flow velocity based on the velocity pressure indicated by the gauge. This velocity will be in either feet per minute or metres per second. To determine the actual airflow, the velocity is multiplied by the cross sectional area of the duct being measured.

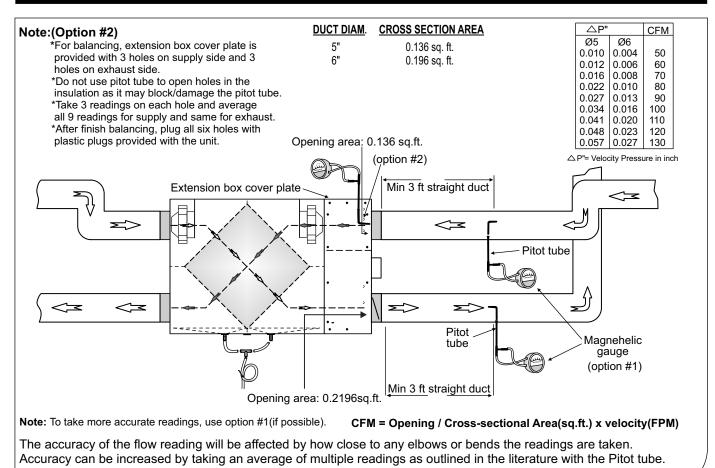


Pitot tube and gauge

#### NOTE:

Place the magnehelic gauge on a level surface and adjust it to zero.

## Air Flow Balancing (cont'd)



## Maintenance

#### **Regular Maintenance**

- 1. Turn the unit off and disconnect the power supply.
- 2. Unlatch the door and lift the door panel towards you, hold it firmly and slide it to the left.
- 3. Clean the inside of the *door* and *drain pan* with a damp cloth to remove dirt and debris

#### that may be present.

- 4. Clean the *filters:* (twice a year)
  - Remove the filters.
  - Vacuum to remove most of the dust.
  - Wash with a mixture of warm water and mild soap. Rinse thoroughly and shake filters to remove water and let dry.
- 5. Oil/grease defrost damper levers and hinges.
- 6. Check air flow sensors twice a year for lint/dust accumulation. If necessary, clean the sensors with a lintfree cloth. Take extra care while handling. make sure supply sensor goes back to supply diffuser and exhaust sensor goes back to exhaust diffuser on same original position.
- 7. Check the exterior fresh air supply hood:
  - Make sure there are no leaves, twigs, grass, ice or snow that could be drawn into the vent. *Partial blocking of this air vent could cause the unit to malfunction.*
- 8. Reassemble the components, Filters and Door (The door is secured when you hear a click.)
- 9. Reconnect the power and turn on the unit.

## Maintenance (cont'd)

#### **Annual Maintenance**

Repeat steps 1 to 5 from the previous section and continue with the following steps:

- 1. Clean the HRV and ERV core:
  - Remove filters, Loosen the core locking bracket, Remove the core, carefully grip ends of core and pull evenly outward
  - *HRV Core* > remove dust using vacuum cleaner or rinse with cold water
    - > Soak and rinse the HRV core in warm soapy water
  - ERV Core > remove dust using vacuum cleaner
- 2. Motors Maintenance Free, permanently lubricated

- $\triangle$  ATTENTION  $\triangle$
- Do not use cleaning solution for the HRV/ERV core
- Do not use pressure washer on the HRV/ERV core
  Do not place the HRV/ERV core in dishwasher
- Do not place the HRV/ERV core in dis
  Do not use bleach or chlorine
- ubricated

3. Drain Tube and Drain Pipe - Inspect drain tube, drain pipe and "P" trap for blockage, mold or kinks. Flush with warm soapy water and replace if worn, bent or unable to clean.

4. Clean Duct Work if Required - Wipe and vacuum the duct once every year. The duct work running to and from HRV/ERV may accumulate dirt. You may wish to contact a heating / ventilation company to do this.

- 5. Cleaning the Fans Fans may accumulate dirt causing an imbalance and/or excessive vibration on the HRV/ERV. A reduction in the air flow may also occur. In new construction this may result within the first year due to heavy dust and may occur periodically after that over time depending on the outdoor conditions.
  - open the service door
  - remove the core
  - disconnect the fan motor wires
  - remove the screws securing fan assembly
  - pull the fan assembly out of unit
  - check for any accumulation on the blades
  - clean with a small brush if necessary:
    - scrub individual fan blades until clean
      vacuum and wipe
  - put the components back in place

• reconnect the power supply and turn the unit back on.



Electrical shock hazard. Can cause injury or death. Before attempting to perform any service or maintenance, always disconnect the unit from its power source.

- 6. Cleaning airflow Sensors Dirt/Lint may accumulate on the air-flow sensors located on supply (#1) & exhaust (#2) sides and may cause "E3" or "E5" error on wall display (review page-14). To clean sensors,
  - Mark both supply and exhaust sensors position & location on the diffuser.
  - · Remove screws & pull out both sensors gently.
  - Clean the circuit board/sensors with a lintfree cloth (Take extra care while cleaning)
  - · Replace both sensors on their original position & location
  - Tight screws

## Troubleshooting

PROBLEMS	POSSIBLE CAUSES	SOLUTION
1. Air flow is low	<ul> <li>- HRV/ERV airflow improperly balanced (for units without built-in Automatic Electronic Air-balancing)</li> <li>- filter clogged</li> <li>- core obstructed</li> <li>- exterior fresh air supply blocked</li> <li>- ductwork is restricting</li> <li>- power supply low (Low Voltage)</li> </ul>	<ul> <li>have professional balancer or contractor balance the unit</li> <li>remove and clean filter</li> <li>remove and clean core</li> <li>remove and clean the blockage</li> <li>inspect duct installation</li> <li>switch off the unit immediately and call the electrician to check the voltage</li> </ul>
2. Senses cold air from Supply	<ul> <li>Exhaust hood outside the house is blocked</li> <li>HRV/ERV airflow improperly balanced (for units without built-in Automatic Electronic Air-balancing)</li> <li>outdoor temperature is extremely cold</li> </ul>	<ul> <li>remove the blockage and clean the hood</li> <li>have professional balancer or contractor balance the unit</li> <li>placement of furniture or closed doors is restricting the movement of air in the home</li> <li>install a duct heater</li> </ul>
3. Water in the bottom of HRV	- drain pans, drain tube, drain pipe and "P" trap are clogged	<ul> <li>check for blockage and for kinks in line</li> <li>check connections</li> <li>make sure water drains properly</li> </ul>

## Troubleshooting (cont'd)

PROBLEMS		POSSIBLE CAUSES	SOLUTION
4. "Wall Mount - Er Unit" showing error Codes:	rror Code "E1"	<ul> <li>loss of communication with the Control Board. HRV/ERV switched to OFF mode automatically.</li> </ul>	- check wall control connections
	rror Code "E2"	<ul> <li>defrosting Temperature Sensor Failure.</li> <li>Blinks with the current operational display.</li> <li>HRV/ERV does not perform defrost cycles.</li> </ul>	<ul> <li>clean temperature sensor, if it still shows "E2" error replace temperature sensor</li> </ul>
- Er	rror Code "E3"	<ul> <li>- airflow Sensor Failure. Blinks with the current operational display. HRV runs at fixed default Low and High fans speeds.</li> </ul>	<ul> <li>- clean dust and reinstall, if it still shows</li> <li>I "E3" error replace the air flow sensors.(supply / exhaust pair)</li> </ul>
- Error Code "E4"		- Humidity Sensor Failure. Blinks with the current operational display. HRV does not run in High Humidity mode.	- replace humidity sensor
- Er	rror Code "E5"	- Kinked duct - Heavy dust built on air-flow sensors	<ul> <li>use straight metal duct work as possible</li> <li>clean both air-flow sensors</li> </ul>
Note:- E3 & E5 will not be displayed on non-balancing Deluxe, Superior, and Maxum units.		<ul> <li>Blinks with the current operational display.</li> <li>HRV/ ERV stops fans, closes damper &amp; opens furnace/fan-coil/ heat pump interlock relay.</li> </ul>	<ul> <li>clean both all flow sensors</li> <li>check all ducts for blockage</li> <li>make sure all backdraft dampers on the unit are working fine and no screws are interfering the backdraft damper function</li> </ul>
		- Fans Failure.	- Replace intake fan/exhaust fan
5. Timer switch 20/40 light doesn't stay o		<ul> <li>loose connection</li> <li>the switch may be defective</li> </ul>	<ul> <li>check connection</li> <li>replace the timer switch</li> </ul>
6. Defrost Mode does		- fresh air duct maybe frozen	- check and remove the ice
0. Denost work		- HRV/ERV airflow improperly balanced (for units without built-in Automatic Electronic Air-balancing)	<ul> <li>have professional balancer or contractor balance the unit</li> </ul>
		- defrost damper motor maybe defective	- replace the defrost motor
		<ul> <li>Temp. sensor maybe defective</li> <li>improper defrost cycle</li> </ul>	<ul> <li>replace the temp. sensor</li> <li>check defrost cycle on wall - control and reprogram</li> </ul>
7. All 3 LEDs of timer switch blinks		<ul> <li>Control board reports error</li> <li>lost communication with main control board</li> </ul>	<ul> <li>refer to problem 4.</li> <li>check all wire connections on timer switch and main control board</li> </ul>
8. No display on wall - control		- wires are shot - loose connection	<ul> <li>check continuity and replace the wires</li> <li>check connections on main controller and wall controller</li> <li>replace wall - contoller</li> </ul>

## Select HRV/ERV For Your Climate Zone

